

SHELTERBOX IMPACT 2024

PARTNERING WITH ROTARY



RESPONSE UPDATES

How we have supported communities in 2024.

25 YEARS OF SHELTERBOX

Highlights from our 25 year history as we hit the milestone of supporting three million people since our founding.

DYNAMIC SHELTER SOLUTIONS

How we have adapted our shelter support across our 25 year history.

ROTARY IN FOCUS

Amazing stories from our Rotary member supporters.



ShelterBox and Rotary International are Project Partners in disaster relief. ShelterBox is a registered charity independent of Rotary International and The Rotary Foundation. Charity No: 1096479

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Front cover Image: Distributions of ShelterBox aid to flood affected communities in Malawi, May 2024.



THANK YOU

FROM SANJ SRIKANTHAN (SHELTERBOX CEO)

At a time of increasing global indifference to the mounting conflicts and disasters we see around the world, our partnership with Rotary and the wider support of Rotary members, remains a beacon of service to those on the frontlines of these crises in 2024.

The past year has been challenging for ShelterBox, reflecting the scale of the current global humanitarian crisis. With 120 million people forced to flee their homes due to conflict and extreme weather, a number which has tripled since our founding 25 years ago, the need for our vital work has never been greater.

Amidst the challenges, there is a profound sense of pride in what we have achieved. Since our inception, we have supported over 3 million people recovering from disaster or conflict. This milestone is a testament to the dedication and compassion of everyone involved, including Rotary members worldwide, and it inspires us to continue our efforts to bring hope and relief to those in need.

Our partnership with Rotary continues to make a significant impact across the globe. We have supported thousands of families enduring the impact of conflict in regions in the Middle East, including Lebanon and Gaza; work that has only been made possible through collaboration with Rotary in Jordan. Our partnership with Rotary District 7030 provided essential lifesaving aid to hundreds of families who lost their homes after Hurricane Beryl swept through the Caribbean. The drought in Ethiopia continued to cause mass displacement, and with the action of Rotaract members, we distributed essential household items and cash assistance. Many of these crises are made more complex by the effects of our changing climate, as extreme weather events add to the challenges of survival in conflict zones.

To adapt to a changing world, we are constantly exploring new ways to meet the growing needs of those affected by crises. We are balancing our ability to respond to long-term conflicts and climate change-induced disasters, while also evolving and innovating to reduce our environmental impact. By prepositioning aid in high-risk regions, we can respond more quickly when disaster strikes. Our dedication to adapting and improving ensures that we can offer the best possible support to those in need, no matter the challenges we face.

Looking ahead, 2025 marks a significant milestone for ShelterBox — 25 years of unwavering dedication to responding to earthquakes, hurricanes, floods, and conflicts. It's been 25 years of providing emergency shelter to families in extreme need, and 25 years of a remarkable relationship with Rotary that has made all of this possible.

Together, we have brought hope and relief to countless families, and we look forward to continuing this essential work in the years to come.



SANJ SRIKANTHAN
Chief Executive

2024

OVERVIEW

Reaching communities with vital aid is only made possible with help from our partners, volunteers and global network of supporters. We have created this report to say thank you and show how this support has helped so many families rebuild their lives following disaster or conflict.

KEY:
● Conflict
● Drought
● Flooding
● Tropical cyclone
● Hurricane



2024 IN FIGURES:

This year, we have reached the milestone of supporting **OVER THREE MILLION PEOPLE** SINCE WE WERE FOUNDED IN 2000.



270,000 PEOPLE



54,000* FAMILIES

THANKS TO OUR SUPPORTERS, WE HAVE BEEN ABLE TO WORK IN 17 DIFFERENT COUNTRIES OR REGIONS, AFTER:



HURRICANES



FLOODING



CONFLICT



DROUGHT



TROPICAL CYCLONES

*Assuming 5 people per family

GAZA



© Mohammed Zaanoun

THE CRISIS IN GAZA

Gaza is one of the most densely populated pieces of land on Earth. Over 1.9 million – 9 out of 10 people – have been displaced across the Gaza Strip since 7 October 2023, many of these, multiple times. More than 80% of homes have been damaged or destroyed. Only a tiny fraction of the territory has remained untouched. It is widely regarded that the humanitarian response in Gaza is the most challenging in the world. Borders that had been open have been closed at short notice and agencies have had to divert their aid to alternative routes. Aid convoys inside Gaza have been attacked. The north of the territory has been cut off from the south for months. Despite the challenges, we have formed partnerships, delivered aid, and supported people in Gaza when they need it most.

WORKING IN PARTNERSHIP

To mitigate against some of the extreme risks involved in sending aid into an active conflict zone, we are working with multiple partners across different aid routes. Our partner, Medical Aid for Palestinians (MAP), a British NGO, has a longstanding presence in Gaza and therefore a strong

network in the territory. Another partner, Social Development Forum (SDF), is identifying communities in need, managing warehouse storage and movement of aid items, as well as distributions, and project monitoring alongside MAP. PARC (Agricultural Development Association), a Palestinian NGO that has been very active in its response to the current conflict, are also supporting with aid distributions. The Egyptian Red Crescent (ERC) have a formalised partnership with MAP, and have managed the aid pipeline through Egypt, enabling us to import goods into Egypt, to then be delivered into Gaza alongside locally procured aid.

Our partnership with Rotary has been essential in helping to facilitate the movement and storage of our aid items into Gaza from Jordan, alongside the Jordanian Hashemite Charity Organisation (JHCO). JHCO manage the aid pipeline through Jordan and our partnership with Rotary has been central in facilitating this relationship and securing the necessary warehouse space for our aid. Through our partnership with JHCO, we have been able to import goods into Jordan, store them, and move them onwards into Gaza.

A PHASED RESPONSE

Phase one: We focused on providing emergency shelter items, such as tarpaulins and rope which people use to construct makeshift shelters, as well as essential household items such as mattresses, blankets and kitchen sets.

Phase two: To meet emergency shelter needs, we are providing tents to affected communities. These tents are being sent from around the world to reach Gaza. With MAP, the tents travelled from Belgium into Port Said in Egypt and onwards to Gaza.

Hundreds of pre-positioned tents are also being sent via Jordan to the North of Gaza, coming from our warehouses in Dubai and Pakistan. With the ceasefire that came into effect on January 19 2025, routes that had previously been blocked have now opened up and we have been able to resume delivery of aid.

We are planning to send more aid to Gaza throughout the winter, to support people with the cold weather conditions. Tarpaulins and rope will provide additional protection from the rain and wind. We hope to continue our support to the people of Gaza for as long as the emergency continues.

“The longstanding partnership between ShelterBox and Rotary International is truly a testament to what can be achieved when organizations align their missions for the greater good. This collaboration has not only enhanced our ability to respond swiftly to disasters but has also created a powerful network of support that spans the globe.”

- PDG Bashar Sh. Haddad,
Assistant Rotary Coordinator, Zone 21B, Jordan



In the context whereby hundreds of thousands of people are without adequate shelter, the need for good quality, durable, moveable tents is very high across the Gaza territory.



Daily life at a displacement site in Gaza.



AMANY

Amany lives in a makeshift tent in a displacement site in the middle of the Gaza Strip. Her husband was a paramedic, but was killed saving others, and she now lives alone with her children after a dramatic journey of displacement. The one comfort Amany and other displaced residents share is that they are not alone. ShelterBox, with support from Rotary, and in partnership with MAP and SDF, have supported Amany and her community with life saving emergency tents and essential household items.

“The aid we receive through ShelterBox and SDF is a beacon of hope, which makes our life better and enables us to face the challenges we have.”

IN 2024, WE HAVE SUPPORTED OVER 2,600 FAMILIES IN GAZA WITH EITHER SHELTER OR EMERGENCY HOUSEHOLD ITEMS INCLUDING:



TENTS



MATTRESSES



WATER CARRIERS



BLANKETS



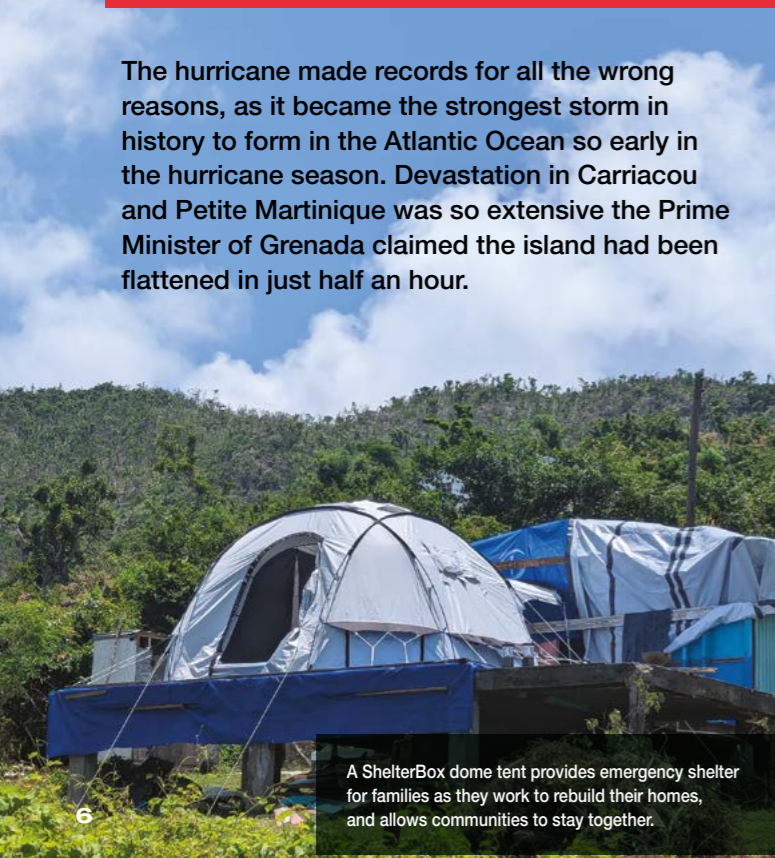
KITCHEN SETS

HURRICANE BERYL



ON 1ST JULY 2024, HURRICANE BERYL FLATTENED PARTS OF THE CARIBBEAN AFTER MAKING LANDFALL AS A CATEGORY 5 STORM. WINDS OF UP TO 160MPH BARRELLED THROUGH ISLAND NATIONS, DESTROYING HOMES, UPROOTING TREES, AND BRINGING DOWN POWER LINES.

The hurricane made records for all the wrong reasons, as it became the strongest storm in history to form in the Atlantic Ocean so early in the hurricane season. Devastation in Carriacou and Petite Martinique was so extensive the Prime Minister of Grenada claimed the island had been flattened in just half an hour.



A ShelterBox dome tent provides emergency shelter for families as they work to rebuild their homes, and allows communities to stay together.

ROTARY ASSISTANCE

We partnered with Rotary District 7030 to get emergency aid to hard-to-reach communities on the islands of Grenada. From damage assessments to networking, Rotary partners were instrumental in facilitating our response.

PDG David Alexander and PDG Sonya Alleyne hired a light aircraft to fly over the affected islands to assess the damage. Their flight took them over the different islands of Grenada, including the less densely populated Petite Martinique and Carriacou. Their assessments provided vital insight into Beryl's path of destruction and informed the detail of our response.

When the ShelterBox team arrived, Rotary partners provided invaluable networking with local communities and disaster management agencies. This included members of Rotary District 7030 Disaster Relief Team, who we worked closely with for the duration of the response.

REACHING HIDDEN COMMUNITIES

To ensure that we were reaching 'hidden communities' that were most in need, the ShelterBox team recorded a short advert for the local radio station, Wave FM. This received a high level of response, with people calling our hotline to report their situation and needs to the team. We heard that many families were sheltering in neighbour's homes in very cramped conditions. Others were sheltering in community buildings such as schools.

THE JOURNEY OF AID

The emergency aid item package came from prepositioned stock at our warehouse in Panama. The Rotary Club of Grenada agreed to be consignees and helped with customs checks, ensuring a smooth process. The aid was sent to Barbados on a gift-in-kind flight provided by Airlink, and then into cargo hold space to Grenada, donated by Virgin Airways. A ferry completed the transport of ShelterBox aid to the islands of Petite Martinique and Carriacou.



Aid items made their way to the islands across the sea, to then be taken by truck to affected villages.

DISTRIBUTIONS

The ShelterBox team was then supported with the distribution of aid and putting up of tents by local communities and volunteers from Rotary, The Church of Jesus Christ of Latter-day Saints and Latter-day Saints Charities Australia, and the local authority National Disaster Management Authority, who were all provided with the necessary ShelterBox training. Over the course of two weeks, the team worked in different locations to complete the distribution of tents, mosquito nets, solar lights, and kitchen sets.

Tents provide emergency shelter whilst islanders repair and rebuild their existing houses. Solar lights and kitchen sets help families recover a sense of normality again. As Grenada has a tropical climate, mosquito nets were vital in keeping people safe from dengue fever which can be carried by mosquitos in the Caribbean. Rotary also kindly donated each household some mosquito repellent, as local communities reported that a new type of larger mosquito had migrated to the islands with the hurricane.

"TO BECOME A MEMBER OF THE ROTARY CLUB OF GRENADA YOU HAVE TO BE PREPARED TO DONATE YOUR TIME IN TIMES LIKE THIS, MAKE THE SACRIFICE, THAT'S WHAT IT MEANS TO BE A ROTARIAN - TO DO SERVICE ABOVE SELF."

– Otis Wade, President of the Rotary Club of Grenada.



Otis Wade (far right), President of the Rotary Club of Grenada and Ricardo Phillips (second from left), President of the Rotary Club of Grenada East, both attended our 'Train the Trainer' day, along with other stakeholder representatives. They learnt about the different aid items and how to put up the tents so that they can withstand strong winds and heavy rain.

Lucy lives on Carriacou with her family. Lucy lost the entire roof of her house and most of the partitioned walls. She was provided with a tent and emergency aid items so they could stay and rebuild their home.



NEXT STEPS

Whilst in Grenada, our team took the opportunity to support preparedness efforts by building further connections with local stakeholders, including Rotary. The Rotary clubs of Grenada continue to support the Grenadian communities in various ways through their ongoing programmes, including helping people to re-roof their buildings so they can get back into their homes as soon as possible.

IN PARTNERSHIP WITH ROTARY, WE SUPPORTED MORE THAN 600 FAMILIES AFFECTED BY THE HURRICANE WITH:



TENTS



MOSQUITO NETS



KITCHEN SETS



SOLAR LIGHTS

ETHIOPIA

Ethiopia remains a complex humanitarian emergency characterised by ongoing conflict, insecurity, and the effects of climate change which have all contributed towards mass displacement and humanitarian need.

In many regions of Ethiopia, long-standing internal conflict, separatist movements and inter-communal violence against the many distinct ethnic groups within the country have caused mass displacement. The conflict in the north of the country intensified in 2021 and expanded from Tigray to the neighbouring regions of Amhara and Afar. Although many of the internally displaced people (IDPs) have returned to their homes over the years, 4.5 million people still remain internally displaced as of June 2024.

In recent years, Ethiopia has also faced the worst drought in four decades due to five consecutive failed rainy seasons since late 2020. 30 million people have been affected by the drought and 810,000 people have been displaced as of December 2023. Frequent and intense flooding during the rainy season (July to August) also poses a threat to communities, particularly in the southern and eastern regions.

Our work with our partner, IOM (International Organization for Migration), aimed to address the unmet shelter needs of vulnerable displaced families through the provision of shelter and household items. Distributions took place over two separate cycles in 2024, allowing us to be guided by learnings and adapt the project as needed. The first cycle completed in July and supported 3,500 families displaced by conflict and drought across Afar, Somali and Tigray regions. The second cycle completed in October and supported families in Oromia and South Ethiopia regions.

The complex nature of drivers of displacement in Ethiopia coupled with the evolving humanitarian situation, directed us to remain adaptable and tailor our response to meet the needs of various communities. We adjusted our household item aid package in consideration of the different conditions in the lowlands vs. highlands with either thermal blankets for highland communities, or bedsheets for lowland areas where it is hotter. 15% of the packages were adjusted to meet the needs of people with disabilities and included mattresses for additional comfort and extra water carriers and tarpaulins. 30% of the most vulnerable families we supported also received cash of \$50 to buy additional materials to construct their shelters and pay for labour.



Distributions of aid in the Afar region, August 2024.

ROTARY SUPPORT

In May, we were joined by seven Rotaract volunteers to support our response in Afar. Following some safeguarding training with ShelterBox, the volunteers helped with distributions, making sure the correct aid reached the right people and hand delivered aid to people who were unable to make it to the distribution site.

“As we reflect on this experience, we are reminded of the profound impact that can be achieved through collective action. It is our hope that this project serves as a model for future humanitarian interventions in the Afar Region and beyond.”

- Ezra, Rotaract Club of Abugida.



Cash distributions to the community in the Afar region.



Ezra a member of the Rotaract Club of Abugida in Ethiopia, with Abi, Ethiopia Programme Manager at ShelterBox.

“I FELT BROKEN AND WORRIED ABOUT PROVIDING FOR MY FAMILY, BUT SUPPORT HAS GIVEN ME HOPE.”
- Kadir



Kadir (top right) and his family have been displaced multiple times due to conflict and climate induced disasters. He has also experienced chronic illness, resulting in the limited use of one of his legs. His family received an enhanced aid package from ShelterBox, tailored for people with disabilities.



Rotaract volunteer, Meheret Kebede.

PROJECT 6 IN ETHIOPIA HAS SUPPORTED MORE THAN 38,500 VULNERABLE, INTERNALLY DISPLACED PEOPLE WITH AN EMERGENCY SHELTER PACKAGE AND ESSENTIAL ITEMS INCLUDING:



BLANKETS/ BEDSHEETS



MOSQUITO NETS



SOLAR LIGHTS

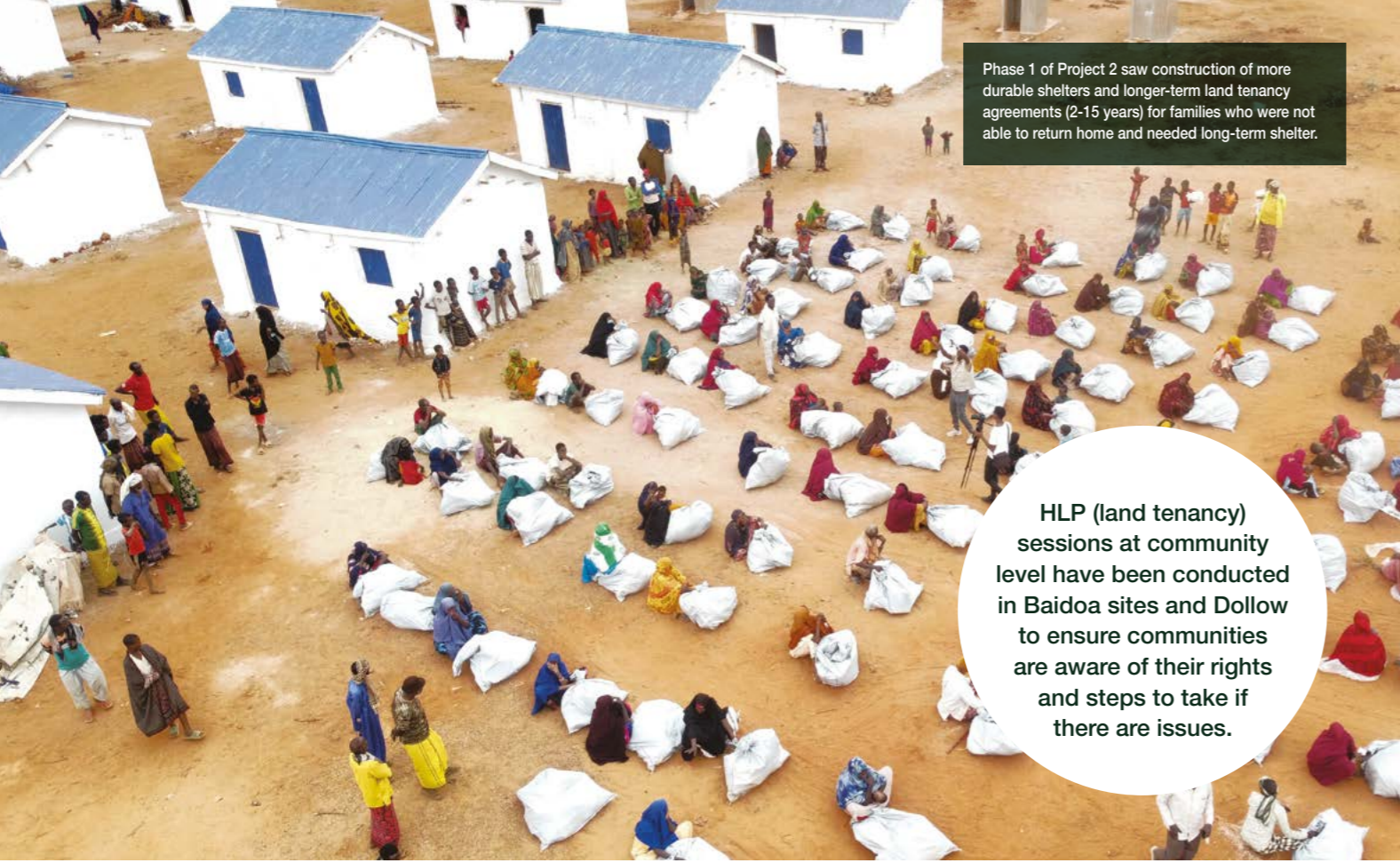


KITCHEN SETS



WATER CARRIERS

PROJECT 7 will commence in 2025 and aim to support at least 2,000 families in the Tigray region with emergency shelter and essential household items. ShelterBox and Rotary are currently discussing future possible engagements following the successful implementation of the pilot Rotaractors participation in project 6.



Phase 1 of Project 2 saw construction of more durable shelters and longer-term land tenancy agreements (2-15 years) for families who were not able to return home and needed long-term shelter.

HLP (land tenancy) sessions at community level have been conducted in Baidoa sites and Dollow to ensure communities are aware of their rights and steps to take if there are issues.



With Humanity and Inclusion, assessments were completed to gather information on the needs of people with disabilities, and ramps and handrails were included on a percentage of shelters as an effort to mitigate challenges faced by disabled people.



In Dollow, the need for long-term land tenancy and more durable housing dictated an upgrade from tarpaulins and rope to a design with mudbricks, cement plaster and CGI (corrugated iron sheeting) for roofing.



In Baidoa, 500 timber framed shelters were constructed across two sites. It is hoped that the timber and tarpaulin provided will cover the gap before more durable housing becomes available. These families also received a household item package and a minimum two-year tenancy agreement on private land.



Distributions for phase 2 began in April and were aimed at supporting communities affected by flooding, who were intending to return home, with emergency shelter tool kits, tarpaulins and household items.



IMAGES FROM THE FIELD:

SOMALIA

Decades of conflict, disease outbreak, widespread poverty and climate shocks have devastated the people of Somalia. Having experienced the worst drought in four decades between 2020-2023, its people suffered a 'once in a century' flooding event attributed to El Niño across much of central and southern Somalia in 2023 and into 2024. Seasonal cycles of dry and wet conditions have become more extreme and leave Somalia little time to recover in between. 2.9 million people have been displaced in 2023 alone with an overall 6.9 million people in need across the country.



At least 200 families received larger, more durable shelters along with long-term tenancy agreements (at least 15 years) on government land.



Our partners, Juba Foundation, oversaw mud brick production which formed the basis of 'cash for construction' work for the local community and a potential new livelihood for some.

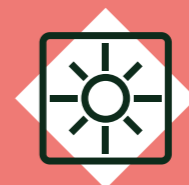
WITH OUR PARTNER, JUBA FOUNDATION, PROJECT 2 SUPPORTED MORE THAN 2,300 VULNERABLE FAMILIES AFFECTED BY DROUGHT, FLOOD OR CONFLICT, IN TWO PHASES, WITH:



TARPAULINS



MOSQUITO NETS



SOLAR LIGHTS



BLANKETS



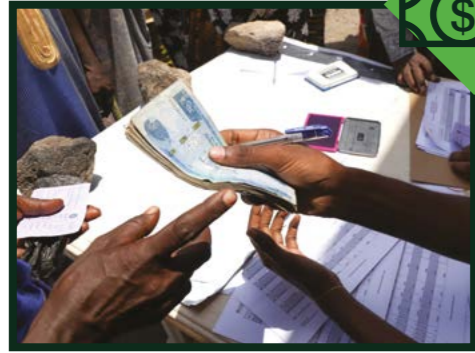
KITCHEN SETS

As well as shelter tool kits containing a variety of items to support construction for either emergency or more durable shelters.

THE LATEST PROJECT (3) began in December and will be a multi-year project with our implementing partner, Juba Foundation, aiming to support internally displaced people with shelter and land tenancy rights.

IN 2024, OUR PRACTICAL AND FLEXIBLE APPROACH HAS SEEN US PROVIDE:

Cash distributions in the community in Ethiopia.



CASH ASSISTANCE: Malawi, Sudan, Somalia, Bangladesh & Ethiopia

First piloted in the Philippines in 2020, we now include cash assistance alongside many of our shelter packages. Cash payments alongside the aid package allow people the flexibility and freedom to buy what they need to support their own recovery, or pay for labour to help with rebuilding.



DURABLE SHELTER SUITED TO LOCAL CONTEXTS: Pakistan, Cameroon & Somalia

Shelter kits include materials to build shelter suited to the needs of people likely to be displaced for more than a year and are designed to help shelter last upwards of five years where people have a right to remain on the land. The kit could include framing materials, such as timber, to form the main structure; in addition to cement, sand and/or corrugated iron sheeting for roofing or doors. This is normally accompanied by training for communities to ensure that shelters are built to a specified standard and will last.



After the Pakistan floods of 2023, families received materials to construct a more durable shelter, including local limestone, known for its water-resistant properties.



FIRE EXTINGUISHERS: Yemen

In April 2022, our partner in Yemen, BCHR, proposed that we include fire extinguishers as part of the aid package. Fire outbreaks were commonplace in camps and several people had been killed. Powder fire extinguishers were bought locally by our partners and training was given to communities on how to use them. We have continued to provide fire extinguishers as part of the aid package in Yemen.



Our partner, BCHR, demonstrating the use of fire extinguishers in Yemen.



CONCRETE BASES & PLINTHS: Syria/Burkina Faso/Bangladesh/Somalia

Ground levelling for tents is normally constructed using bricks or cement blocks, gravel and cast cement to make emergency shelter more durable and increase protection from flooding and extreme weather conditions.



A durable shelter with concrete floor in Somalia.

DYNAMIC SHELTER SOLUTIONS

We're experts in shelter. We believe it's a foundation for life. For the last 25 years, shelter has been our main focus and that's not about to change. We're determined that no one should be without shelter after disaster.

Right now, more than 120 million people worldwide have been forced from their homes by disasters, conflict and climate change – and that number is growing every day. So, we have to be ready to scale up our work in new ways.

We are innovating and expanding the types of shelter and support we provide, sourcing materials locally, looking for ways to reduce our impact on the planet, and focusing on preparedness so that we are able to mobilise quickly when needed.

We are seeking to address power imbalances in the way international aid is provided. We do this by listening to the people we support so they shape how we work with them, learning from shelter partners who are already based in the affected countries, sharing our skills and becoming more diverse ourselves.

We are also measuring and studying our work more closely than ever. We are developing new processes to ensure everything we do is led by evidence and data and investing in research to make sure we keep learning and increasing our impact.

Over our 25-year history, we have evolved to work with affected communities in a wide range of ways, offering more combinations of aid to better meet the needs of the people we support.

WINTERISATION KITS: Syria

Typically include thermal blanket(s) and winter clothing such as coats, boots, gloves and hats (for both adults and children), along with sleeping mats, and heaters or stoves with the necessary fuel.



COMMUNITY TOOL KITS: Burkina Faso, Cameroon

The tool kits are designed to be shared across an average of 12 households. They may include a range of reusable construction tools such as wheelbarrows, hammers, saws, shovels, and brick molds and are made available to people who have received other shelter materials to support the construction or repairs of their shelter but are also often utilised by people in the community who have not received any other items.



WE'VE GONE BEYOND THE BOX

When we started responding to disasters 25 years ago, all of our aid was shipped in boxes. But today we've gone beyond the box, and there are lots of reasons that we no longer use them.

- 1 Our tents are bigger to provide more space for families so some of our aid no longer fits in the boxes.
- 2 We're working to procure more items locally, to cut our carbon footprint and support local economies.
- 3 Our focus is now on preparedness. By storing aid items without boxes, we need less warehouse space, and we can be more flexible in choosing storage options closer to affected communities.

TRANSITIONAL SHELTERS: Burkina Faso, Cameroon, Somalia & Yemen



These are built for long term occupation anywhere from one to seven years, in situations when it may be unclear when displaced people will be able to return home.

Antoinette outside of her Sahel tent, Burkina Faso.

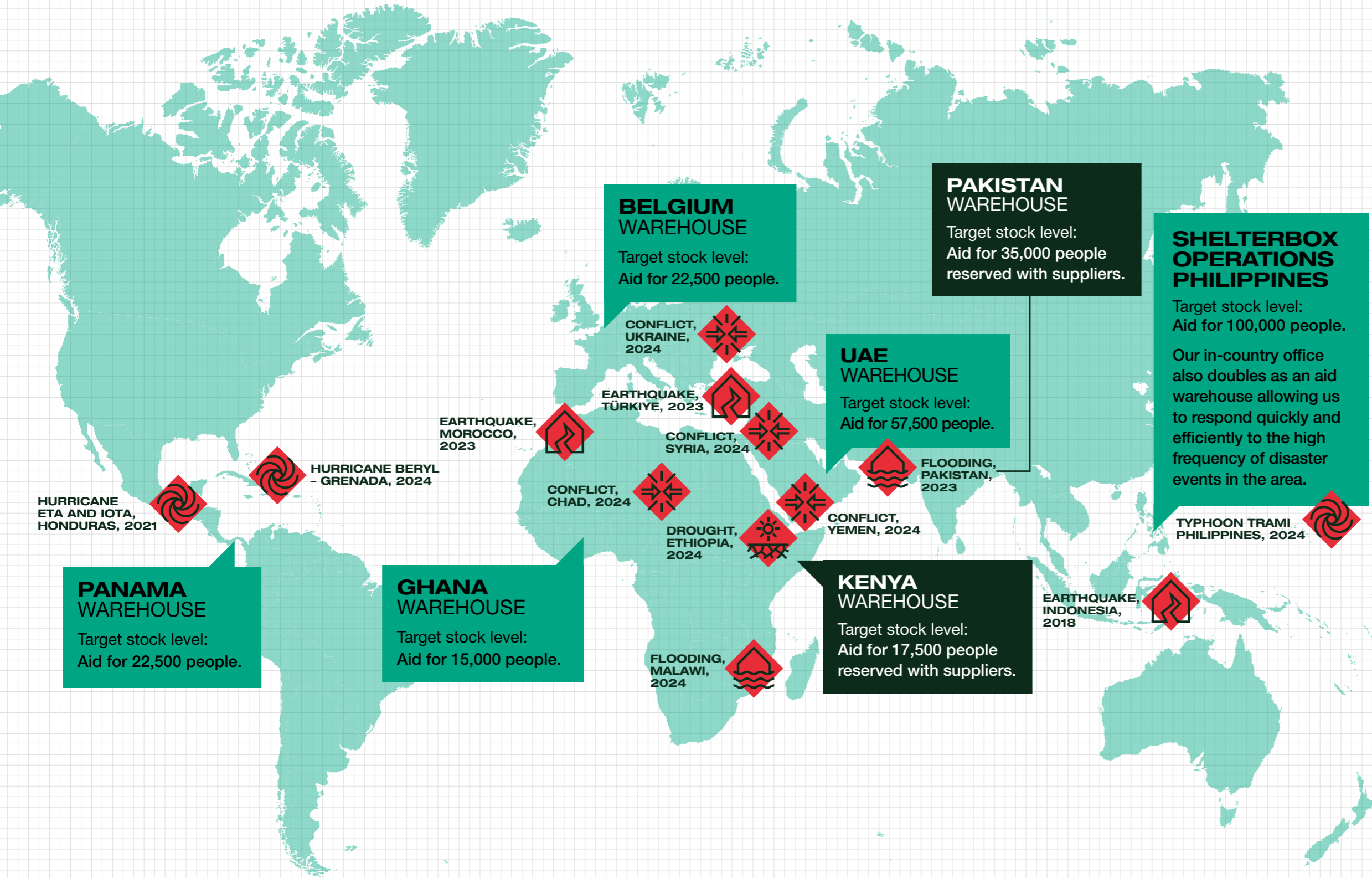
HYGIENE KITS: Libya, Chad, Lebanon

Often locally procured, these kits typically include basic personal hygiene items that displaced people have been forced to leave home without, such as toothpaste and toothbrushes, soap, washing powder, washing up liquid, shampoo, toilet roll, nappies and feminine hygiene items.



READY TO RESPOND

ShelterBox stock is held in strategic locations around the world. We also reserve stocks of aid with suppliers in key locations. Our focus on preparedness means that we have key aid items ready and available to be dispatched at short notice following a disaster. These simple items change lives. They help families find hope again.



We look for the most cost effective way to transport our aid items - sometimes flights are donated by carriers.



Our aid is stored in secure and dry warehouses to ensure it is in good condition when it reaches affected families.



Aid items are distributed with the help of local partners or Rotary members.



People affected by disaster receive vital shelter and other essential items tailored to their situation to support their recovery.



Sometimes we are able to procure items local to the disaster, such as these tents in Türkiye. This is even more cost-effective and supports the country's economy.

The locations of our global warehouses, as well as the setting of target stock levels, are dynamic factors, and may be adjusted due to changing supplier agreements, evolving location requirements, and new strategic partnerships.



SHELTERBOX ACROSS AFRICA

With conflicts in the Middle East dominating the headlines in 2024, here's a closer look at how we have supported communities affected by violent conflict and climate change across Africa this year.

No less than nine of the world's ten most neglected crises are in Africa (Norwegian Refugee Council, 2023).

MOZAMBIQUE: CONFLICT

Our work is integrated with an EU Directorate General for European Civil Protection (ECHO) funded project to address the needs of crisis affected communities in northern Mozambique. As part of a consortium with other NGOs, ShelterBox and CARE Mozambique aim to support over 6,000 internally displaced (IDP) families with emergency household items such as blankets, kitchen sets, solar lights, and mosquito nets. We will also be seeking to understand the environmental impact of shelter materials, including how much single use plastics (SUPs) are re-used and recycled. Our next project is now underway and will focus on cyclone preparedness and response for the 2024/25 cyclone season.



Distributions in Bilbiza, Mozambique

CAMEROON: CONFLICT

Throughout 2024, we supported over 10,000 displaced families in the Far North region of Cameroon with a range of emergency and durable shelter plus household items, community tool kits, kitchen sets, mosquito nets and sleeping mats. To exacerbate the situation there has been continued widespread flooding in the Far North of Cameroon, the worst seen by the region in decades. With our partner, Public Concern, we are planning to support affected families with emergency shelter. Communities will also be supported in how to build flood defenses around newly built shelters.



Hawa is the President of the women's committee in Minawao refugee camp. Her community received shelter materials, community tool kits, and aid items from ShelterBox.

CHAD: CONFLICT



We are working in partnership with Association Help-Tchad pour le Développement (AHTD), a national Chadian NGO. We aim to improve the living conditions and support the recovery of at least 5,000 families living in Eastern Chad who are affected by the Sudan crisis by ensuring they have essential household items, personal hygiene items and improved shelter. We also aim to build AHTD's capacity in shelter assistance so that they are better placed to respond to current and future shelter needs in Chad.

BURKINA FASO: CONFLICT

In partnership with HELP, we aim to support at least 1,000 families newly displaced by conflict with durable shelter and household items. The project is focused on the construction of Sahel tents, which include a concrete base to protect from flooding and improve levels of hygiene. We also supported 400 families with mosquito nets and solar lights from prepositioned stock from our warehouse in Ghana.



Antoinette outside her Sahel tent in Burkina Faso.

TECHNICAL SHELTER EXPERTISE

Through 25 years' experience of providing shelter in 100 different countries, we have combined some key shelter principles which guide our approach to shelter.

COLLABORATION

We take a collaborative approach to working with partners with a two-way conversation about the best shelter option for people in their context. This might be as simple as finding out which materials are readily available, or as complex as adopting a whole new shelter design, such as our iron-framed shelters in Yemen.

EMERGENCY SHELTER

One of the simplest forms of shelter we provide is tents, often used in fast moving disasters like earthquakes. In Morocco, areas for the tents were levelled to allow for adequate drainage. Community members were trained to put up the tents and advised on correct positioning to withstand winter winds blowing through camp; and to allow good access to sanitation facilities.



Simple shelter principles of anchoring and tent orientation were key in the wind-prone villages of the Atlas Mountains.

TRANSITIONAL SHELTER

In the Philippines we apply our shelter know-how when providing aid to people after disaster. The kits include simple tools and tarpaulins as well as corrugated iron sheeting (CGI) for roofing.

People are taught skills to 'build back better', with the help of local carpenters, constructing wood-framed shelters as they rebuild or repair. Our training means that homes are stronger, and more able to withstand high winds, making use of improved joining, fixing and bracing.



Nelie in the Philippines outside her reconstructed home where she lives with her husband and children.

DURABLE SHELTER

In Somalia we are providing more permanent durable shelter for people displaced by conflict and climate crisis that can withstand long-term use and weathering over time.

Our team recently took part in a two-way training exercise. We trained other NGOs on construction and joining of materials. Our team were then trained on improved sun-dried mud brick construction, learning the differences of soil choice and on using brick moulds and applying mud plaster to internal walls. These techniques will ensure that the homes built will remain safe and stable for families into the future.

Ongoing learning and collaboration with partners and communities means that we can continue to innovate and create improved shelter designs that combine our shelter expertise and local knowledge and practice.



Communities supported by ShelterBox and Juba Foundation in Somalia have shown innovation and creativity by transforming old and discarded tarpaulin packaging and plastic bags into mats, vases, baskets and handbags, which they sell and generate income to support their families.



WHAT IS SHELTERBOX'S COMMITMENT TO

SUSTAINABILITY?

At ShelterBox, our goal is to optimise our humanitarian delivery by integrating environmental sustainability into our operations. In order to achieve this, our key commitments include:

REDUCING GREENHOUSE GAS EMISSIONS:

We conduct carbon footprint assessments of our activities to understand and mitigate our impact.

REDUCING WASTE:

We are committed to minimising waste sent to landfills across all of our activities. This includes collaborating with suppliers to eliminate single-use plastics from our aid items.

PROMOTING LOCAL PROCUREMENT AND INNOVATIVE SOLUTIONS:

We continuously seek to purchase innovative, eco-friendly, and durable solutions for our aid items.

WHAT IS SHELTERBOX DOING TO LIMIT ITS IMPACT ON THE PLANET?

At ShelterBox, we have made, and continue to make, crucial changes in the way we operate.

- **Influencing our Suppliers:** we are working with our manufacturers to understand how they can reduce plastic waste and work more sustainably. We have developed a 'Code of Conduct' for our suppliers that includes sustainability requirements.
- **Renewable Energy Sourcing:** Our headquarters in Truro is powered by 100% renewable electricity.
- **Plastic Reduction:** Since 2019, we have removed approximately 400,000 pieces of plastic from the packaging and delivery of our aid items.
- **Recycling our Aid items:** We aim to make as many of our products as reusable or recyclable as possible. Whilst not all of our products meet this criteria, some of our packaging can be upcycled into useful items, i.e. baskets, carpets or bags.

WHAT CHALLENGES DOES SHELTERBOX FACE IN MINIMISING ITS ENVIRONMENTAL FOOTPRINT?

Our challenge is to fulfil our mission, while minimising our environmental footprint. At present, much of our sustainability work focuses on research.

The bulk of our emissions come from aid items and freight. Specifically, the production and transport of shelter equipment accounts for 75% of our total emissions, with international freight making up 13%.

Unfortunately, there is no simple solution to eliminating freight and equipment, as they are integral to our operations. Furthermore, the humanitarian sector has been slow to adapt to environmental challenges. Despite this, we strive to lead by example, pioneering innovative solutions to reduce our environmental impact.

THE IMPACT OF OUR AID

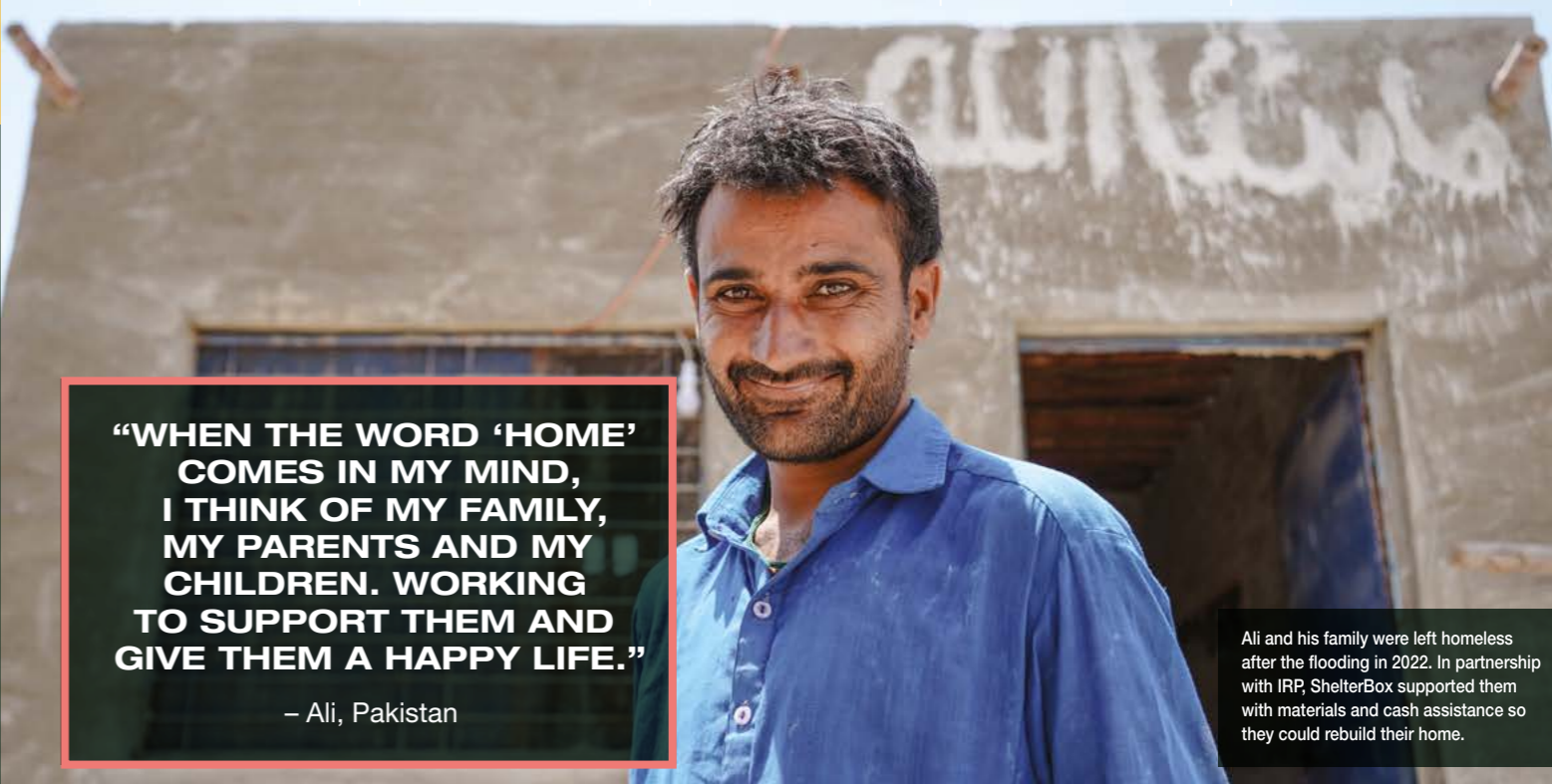
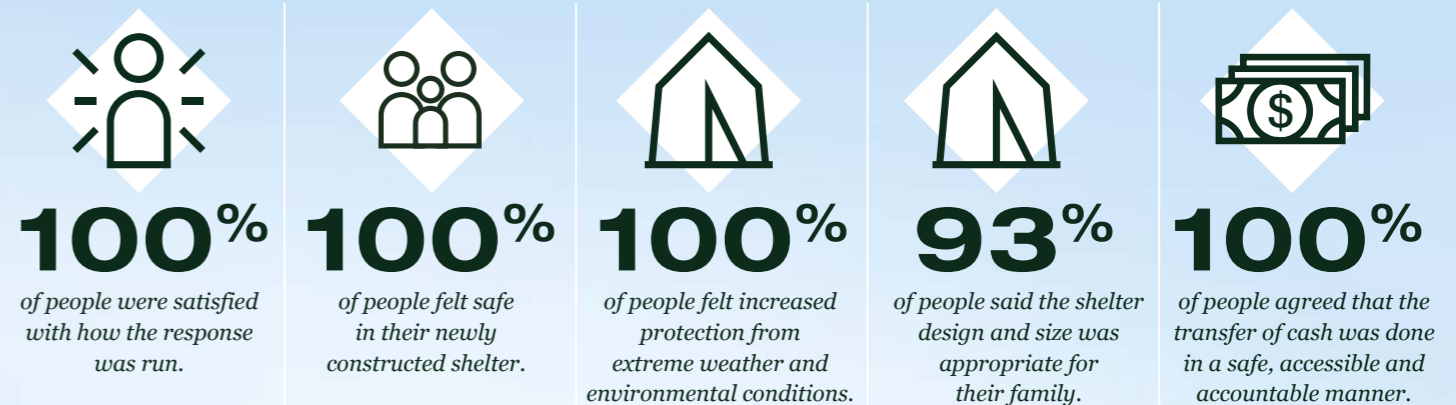
In 2022, Pakistan was hit with severe monsoon rains and flooding which affected more than 33 million people across the country.

In partnership with Islamic Relief Pakistan (IRP), Project 3 aimed to support people in the Sindh Province with their long-term recovery; working with the community to provide the resources and materials to build more resilient and durable homes.

Over 700 families received materials to construct a permanent shelter – locally known as a Pakka House – a one-room building made of durable and water-resistant materials like brick and limestone, with a concrete base to provide more protection from flooding and a separate latrine. Cash assistance was provided to hire local skilled tradesmen and labourers to lead the construction, with technical training for the community delivered by IRP to support construction. Following our response, IRP gathered data from the communities we had supported to understand how they had benefitted from our aid.



THIS IS HOW THE COMMUNITIES RESPONDED:



“WHEN THE WORD ‘HOME’ COMES IN MY MIND, I THINK OF MY FAMILY, MY PARENTS AND MY CHILDREN. WORKING TO SUPPORT THEM AND GIVE THEM A HAPPY LIFE.”

– Ali, Pakistan

Ali and his family were left homeless after the flooding in 2022. In partnership with IRP, ShelterBox supported them with materials and cash assistance so they could rebuild their home.

Our Pakistan programme, which ran between May 2023 and June 2024, and covered three projects, supported the recovery of more than 4,000 people with either emergency or durable shelters; as well as essential items such as mattresses, solar lights, blankets, and kitchen sets.

SHELTERBOX TURNS 25 IN 25

2025 marks 25 years of ShelterBox, a milestone powered by the incredible impact of Rotary members worldwide. Their dedication through volunteering, fundraising, donating, and partnering on projects has been truly transformational. In partnership with Rotary clubs and districts, we have supported more than three million people in over 100 countries across the globe.

HERE ARE SOME OF OUR MAJOR RESPONSES OVER THE YEARS, WORKING IN PARTNERSHIP WITH ROTARY:



2000



2001

Our first response was to the devastating Gujarat earthquake in India, known locally as the Bhuj earthquake. This catastrophic event destroyed nearly 400,000 homes, leaving countless families in desperate need.

2004

The Boxing Day tsunami was one of the deadliest disasters of the 21st century, claiming over 250,000 lives and leaving nearly two million people homeless across 14 countries. In the face of such immense tragedy, a massive surge of support from around the world enabled our team to launch our largest ever response.



Working closely with local Rotary partners in Indonesia and Sri Lanka, we were able to provide emergency shelter aid and other essential items to thousands of families.

It all began with a simple yet powerful idea from one small Rotary club. The Rotary Club of Helston-Lizard in Cornwall initiated a millennium project with the humble goal of reaching a few dozen families each year. Through endless hours of volunteering, dedicated Rotary members packed boxes of aid to be sent all over the world. Their unwavering commitment and hard work gathered the momentum needed to bring us to where we are today.

This incredible journey, fuelled by the passion and dedication of Rotary members, has allowed us to make a profound impact on millions of lives. It's a testament to the power of community and the difference we can make when we come together with a shared purpose.

2015

After a devastating earthquake in Nepal, mountain villages were left in ruins, and the collaboration with Rotary and Rotaract members was crucial. They provided damage reports and made essential introductions to local government officials and communities. ShelterBox was then able to support tens of thousands of people with shelter aid, including shelter kits, emergency dome tents, and corrugated iron sheets.



ShelterBox had previously responded to floods in Nepal in 2007, 2008, and again in 2014, with the invaluable assistance of the Rotaract Club of Kathmandu and other Rotary members on the ground.

2017

Rotary members played a crucial role in helping us establish ShelterBox Operations Philippines (SBOP). They provided local warehouse space, enabling us to reach people in the region more quickly and benefit from the invaluable power of local knowledge.

2022



2020

After two powerful hurricanes, Iota and Eta, swept through Central America one after the other, we joined forces with the Rotary Club of San Pedro Sula and Habitat for Humanity Honduras (HHH) to support thousands of displaced people in Honduras.



We utilised pre-positioned stock from our warehouse in Panama, providing shelter kits and other aid items distributed by both HHH and Rotary partners, despite the added complexities of the COVID-19 pandemic.

Led by ShelterBox Operations Philippines (SBOP) and working closely with the Rotary Club of Cebu, District 3860, and Rotary Clubs on Bohol, our teams collaborated to distribute shelter kits, timber, and corrugated iron sheeting to help people repair and reconstruct homes lost to Typhoon Rai in the Philippines. Thanks to Rotary and SBOP, response times were quick as the aid was prepositioned in our warehouse in Cebu.

2023

Our Rotary partnership was crucial in responding to the earthquakes in Türkiye and Syria. Rotary partners worked with our teams at all levels of the response, most notably in liaising with local authorities and distributing UN Ridge style tents and other essential items to affected communities.



In 2023, we collaborated with Rotary as part of a three-part arrangement with The Grand Atlas Foundation, a local NGO introduced to us by Rotary partners, to support people affected by the earthquake in Morocco. Working closely with local communities and Rotary volunteers, we distributed our emergency dome tents, along with solar lights, blankets, and kitchen sets, to communities in some of the most remote villages of the Atlas Mountains.

TOGETHER WITH ROTARY, WE CAN DO MORE.

Our supporters, volunteers, and partners are the driving force behind our efforts, and it's only with your continued support that we'll be able to scale up and reach more people after disasters. Thank you for being a part of this journey and for helping us ensure no one is left without shelter after disaster.

ROTARY MEMBERS IN FOCUS

In April, 16 adventurers, including many Rotarians, completed a challenging seven-day hike on Papua New Guinea's Kokoda Track in aid of ShelterBox Australia's 'Trek for Shelter' campaign. Among them, Ken Hutt, a member of the Rotary Club of Berry in Southern New South Wales. Undaunted by the physical challenge or fundraising target of \$3500, Ken managed to persuade five others to join him, on the condition he assisted with their fundraising. With Ken's help and matched funding from the Rotary Club of Berry, the group hit their target of \$21,000 towards the grand total of \$62,000 raised by the trekkers.



The Rotary Club of Rockford, Michigan in the USA (District 6290) held its 3rd Annual 'Rotary Rocks' ShelterBox concert in August. A crowd of over 400 people enjoyed music, dancing and more while raising over \$12,500 (USD) for their 'Stock the Box' campaign, ensuring ShelterBox global warehouses are well stocked before the next disaster strikes.



Pam Caddow, a member of Hertford Rotary Club, joked with her nephew about swimming 80 lengths for her 80th birthday - she never imagined she would actually do it! She was introduced to the work of ShelterBox by her club, motivating her to complete the challenge and raise over £1,000 for people affected by disasters.

Bill Evans is Past President of the Rotary Club of Barrie Huronia in Ontario, Canada and long-term supporter of ShelterBox. He says "In 2018 I was in charge of finding sponsors for our Rotary Club's Daily Cash Lottery project which has now raised over 2 million dollars during its lifespan for the community. Two of our members at the time made donations of \$50 each, designated to go to ShelterBox Canada. The short version of the story is that with some imaginative storytelling, enough was raised for a second tent that year, two extra tents in the second year and over \$9,000 the following year. Now our club is a strong supporter of ShelterBox. Now, at 92, I'm care giver for my wife Peggy of 67 amazing years together and papa to two kids and four grandchildren who make us proud."



Derek Sinclair from Thurso, UK, pounded the streets for over 65 miles tackling multiple marathons in London, Edinburgh, and Inverness to raise over £2,000 for ShelterBox. A self-proclaimed novice runner, Derek said: "I wanted to take on a challenge and raise funds for ShelterBox to mark my time as President of Thurso Rotary Club."

A GLOBAL PARTNERSHIP

In May, a multi-national ShelterBox team assembled at the Rotary International Convention in Singapore to celebrate our formal partnership with a global Rotary community visiting the House of Friendship. With an extended booth space in the main exhibition hall, the ShelterBox team were able to meet supporters old and new, showcase the evolution of our aid and demonstrate the power of the partnership.



Members of ShelterBox Operations Philippines and Rotary in the Philippines at the RI Convention in Singapore.

We also participated in a number of engagement events through the week and were able to meet many international ShelterBox supporters who were in the city making good use of Singapore's wonderful attractions and the convening power of the Convention.

One highlight was seeing our new film featuring communities in Morocco, which the partnership supported after the devastating earthquake in September 2023. Partnership was a key theme, with additional highlights being the breakout session 'Taking Action before disasters strike' in partnership with Rotary in the Philippines and ShelterBox Operations Philippines; as well as a breakout session on ethical storytelling featuring members of the ShelterBox Brand and Content team.

IN MALMÖ, our teams from ShelterBox Sweden, ShelterBox Denmark and ShelterBox Finland were able to meet Rotarians from around the world and give an update on our current responses. ShelterBox CEO, Sanj Srikanthan, also delivered a speech on how ShelterBox and Rotary work in partnership in preparation for a response. We would like to say a huge thank you to Ulf Bingsgård, Chair Rotary Action Summit Malmö 2024, for being such a welcoming host.



SUPPORT FOR ROTARY EFFORTS IN THE AFTERMATH OF HURRICANES HELENE AND MILTON

In October 2024, hurricanes Helene and Milton caused widespread devastation across the US states of Florida, Georgia, and the Carolinas, leaving families in urgent need of assistance. Rotary Zones 33 and 34 responded in the hardest-hit areas, mobilising teams to provide emergency support.

ShelterBox USA supported the Rotary response by giving a match grant to the Zone 33 and 34 Disaster Recovery Fund and leveraging their networks to help with the provision of critical aid items, including sleeping bags, blankets, cookstoves, solar-powered battery packs and lights, water filtration kits and more. Stephanie Urchick, President of Rotary International, said "Rotary has a vision statement, and it begins with a very important word. It begins with 'together'. That's what's happening here. People are uniting." Thanks to Rotary Zones 33 and 34, Rotary club members, and their partners, over 600 households in vulnerable communities were provided with essential support in the wake of the hurricanes.



Yinka Babalola, ShelterBox Trustee; Guillier E. Tumangan, SBOP Chairman of the Board & President; Sanj Srikanthan, ShelterBox CEO

MEET A TRUSTEE

GUILLER E. TUMANGAN

ShelterBox Operations Philippines, Inc. (SBOP) was registered as a non-profit organisation in the Philippines in June 2017. I was elected Chairman of the Board of Trustees and President and still hold these positions in the present day. Our office and warehouse are located in Cebu City.

Led by our Country Manager, Marilou Pia, and other local staff, SBOP has responded to 12 disasters serving over 45,000 families (over 190,000 people) since its formation.

In total, ShelterBox has responded to over 33 different disasters in the Philippines since 2004, most of which, if not all, were in partnership with local Rotary clubs.

SBOP has developed an eLearning platform that seeks to provide a background to ShelterBox, as well as basic guidance on ways of working, and our responsibility to be accountable to the affected population. SBOP aims to help build capacity within Rotary clubs across the Philippines to improve outcomes in case of future events.

We are thankful for our working relationship with D3860 Disaster Management Inc. and the Disaster Committee of D3820.

PDG Mildred Vitangcol of D3830 has been designated as the learning coordinator to promote the eLearning courses of SBOP with the ten districts in the Philippines. The eLearning will be conducted by the staff of SBOP.

Most recently, SBOP supported communities in Camarines Sur and Catanduanes affected by Tropical Storm Kristine (Trami) and Super Typhoon Pepito (Munyi), which caused massive flooding and landslides in the Bicol region towards the end of 2024.

The response in Camarines Sur is in partnership with a local organization called the Federation of Associations for Communities and Children's Empowerment Inc (FACE) while the response in Catanduanes was implemented directly by SBOP with support from ShelterBox HQ. In both areas, they were supported by the local government and Rotary.

The support enabled families to rebuild their homes faster and with better materials, reducing the risk of future damage. It also helped improve living conditions in the evacuation centers and with host families. ShelterBox provided cash-for-shelter to more vulnerable affected families who needed the support to repair and/or rebuild faster.

Due to the frequency and severity of the storms that The Philippines experiences, it's important to have aid prepositioned in country. SBOP will now turn its attention to replenish its in-country stock so it can be ready to respond to the next disaster. The Philippines is one of the most disaster-prone countries in the world, where thousands of people are affected by extreme weather events every year.